



Skier & Summer Services Policies Agreement

Please complete the information below; review the *Payment, Cancellation, No-show and Wait List Policies*; and sign where indicated. Email this signed form to Reservations at skierservices@deervalley.com. Thank you.

GUEST LAST NAME:

FIRST NAME:

MAILING ADDRESS:

EMAIL ADDRESS:

CITY:

ST

ZIP

COUNTRY

I authorize the following person(s) to book, make changes and/or cancellations to reservations under my name & credit card.

Authorized to Change Contact:

Affiliation:

Phone:

I have read and understand the Policies outlined below and agree to these terms, paying special attention to the Cancellation/Changes policies for standard and specialty programs. I hereby give permission to Deer Valley Skier and Summer Services to charge all of my products at the time of any booking, including charges for additional days of equipment rentals, child care and/or lessons, to the credit card indicated below or current card on file if verbally updated or changed.

Print Name on Card:

Card Type:

Exp Date:

Card Last Four Digits:

Date:

Signature:

Check box to authorize in lieu of signature

Payment, Cancellation, No Show and Wait List Policies

Payment:

- The full amount of Skier Services products reserved in advance will be charged to the credit card provided.

Cancellations/Changes:

- Standard Products - Private lesson; Max 4 group lesson; Teen Escape; Adventure Club; Reindeer Club; Bambi Club; Fawn Special; Child Care; Ski Rental; Biking Rental & Lesson; Summer Adventure Camp. Cancellations received by the Reservations Center **before 5 p.m. three (3) days prior to the reservation** will receive a full refund; otherwise, a cancellation fee will be assessed. No refunds for 'day of' cancellations.
- Child or Adult Specialty Programs: Cancellations received by Reservations **before 5 p.m. three (3) days prior to the first day of the program** receive a full refund; otherwise, a cancellation fee will apply. No refunds will be issued after the start of the program and no refunds for 'day of' cancellations.

No Shows:

- Full-day rate charged for the missed day(s)
- Products cancelled on a reserved date are considered a 'no-show'

Additional Product/Program Information:

- All products are subject to availability and may reach capacity at any time
- Every Ski School and Mountain Biking participant must have a lift ticket. Some programs include the ticket, but others do not, so clarify this at the time of booking the reservation
- Deer Valley reserves right to place children in ability zone and program that Ski or Bike School supervisors deem appropriate
- Group/Specialty products: We are not able to honor requests for specific instructors, students together or class placements
- Specialty products: We are not able to offer make-up lessons or give credit for missed days
- Specialty products: A minimum number of students per class is required in order to offer our Specialty Programs
- Adult Specialty products (excluding the Mahre Training Center Ski Camps): Available to skiers in Advanced Beginner to Expert ability zones. Skiers unable to ski at these levels may not participate in the program

Wait List:

- Individual(s) placed on list for appropriate program(s) and specific date(s)
- If date becomes available **up to two days prior to the requested date**, the activity will be reserved, payment will be processed on credit card on file and email notification will be sent
- The guest accepts responsibility for all cancellation/change policies and fees should his/her plans change

Product Transfers:

- Skier Services products are not transferable to another person, date or program

Weather & Snow Conditions:

- Weather and snow conditions are not viable reasons for cancellation